



Republic of the Philippines
Department of Education
REGION IV-A CALABARZON



20 November 2025

Regional Memorandum

No. 852 s. 2025

**ADVISORY ON THE USE OF NATIONAL 911 EMERGENCY
HOTLINE**

To **Schools Division Superintendents**

1. In reference to DepEd Memorandum OM-OUOPS-2025¹ and pursuant to Executive Order No. 56² dated May 18, 2025, this Office, through the Education Support Services Division, disseminates an advisory on institutionalization of nationwide emergency hotline "911".
2. The 911 system serves as the government's centralized emergency hotline for all types of emergencies, including but not limited to police, fire, medical, and mental health concerns. The system ensures coordinated and timely response by relevant national agencies through a single platform.
3. In this regard, all Schools Division Offices are hereby directed to disseminate this information to all schools to ensure that emergencies are reported without delay.
4. Immediate dissemination and strict compliance with this Memorandum are required.


ATTY. ALBERTO T. ESCOBARTE, CESO II
Regional Director

03/ROETMJ

¹ Advisory on the use of the national 911 emergency hotline

² Institutionalizing the emergency 911 Hotline as the nationwide emergency answering point, replacing patrol 117, and for other purposes



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Republika ng Pilipinas

Department of Education

OFFICE OF THE UNDERSECRETARY FOR OPERATIONS

MEMORANDUM

OM-OUOPS-2025-__-__

TO : ALL REGIONAL DIRECTORS
ALL SCHOOLS DIVISION SUPERINTENDENTS
ALL SCHOOL HEADS
ALL OTHERS CONCERNED

FROM :  **MALCOLM S. GARMA**
Undersecretary for Governance and Operations

 **JOCELYN DR ANDAYA** 
*Regional Director, NCR
concurrent Officer-in-Charge,
Office of the Assistant Secretary for Governance and Operations*

SUBJECT : **ADVISORY ON THE USE OF THE NATIONAL 911 EMERGENCY HOTLINE**

DATE : September 30, 2025

Pursuant to Executive Order No. 56, dated May 25, 2018, the number "911" is institutionalized as the Nationwide Emergency Hotline Number.

The 911 system serves as the government's central emergency hotline for all types of emergencies, including but not limited to police, fire, medical, and mental health concerns. The system also integrates national agencies and local units into one coordinated platform for a more efficient response.

In this regard, all DepEd offices and stakeholders are highly encouraged to use the 911 hotline to report emergencies.

For wide dissemination.