





PAU-RM-2025-416

4 June 2025

Regional Memorandum

No. 416, s. 2025

ACTIVATING THE 2025 OPLAN BALIK ESKWELA (OBE) - PUBLIC ASSISTANCE COMMAND CENTER (PACC)

To Schools Division Superintendents School Heads

- 1. In line with DepEd Memorandum No. 045, s. 2025 titled the 2025 National Oplan Balik Eskwela (OBE), the Regional Office directs the Schools Division Offices (SDOs) and schools to set up their OBE Public Assistance Command Center (PACC) hotline/s for them to be easily reached by clients who may have any concerns or inquiries regarding the opening of classes.
- 2. The Region encourages Division Offices and Schools to include cellphone numbers, their official Facebook pages, landlines, and email addresses, as part of their hotlines. These hotlines should be uploaded on the SDOs' and schools' official Facebook pages and other official platforms for quick dissemination. The hotlines may also be posted near the school to increase reach and visibility among parents and other stakeholders.
- 3. The Schools Division Offices and schools' **OBE-PACC hotlines** should be submitted to the Regional Office through the Public Affairs Unit. This will help the OBE Taskforce in providing assistance and referring clients/stakeholders who seek assistance with the Regional Office to the appropriate office or school when needed. Submission can be done through this link: https://tinyurl.com/DepEd4AOBE2025Hotlines.
- 4. **Media or graphic materials** that may be used by the field offices for the Oplan Balik Eskwela can be accessed through this link: http://tinyurl.com/2025OBECollaterals.
- 5. The Division Offices and schools may refer to the **OBE Frequently Asked Questions (FAQs)**, as provided by the DepEd Public Assistance Action Center (PAAC), for reference: https://tinyurl.com/OBE2025FAQs.





Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph Website: depedcalabarzon.ph







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- 6. For clarifications, the Public Affairs Unit may be reached through email at pau.calabarzon@deped.gov.ph.
- 7. For information, guidance, and widest dissemination.

ATTY. ALBERTO T. ESCOBARTE, CESO II

Regional Director

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