

Republic of the Philippines
Department of Education
REGION IV-A CALABARZON



09 August 2022

Regional Memorandum

ACTIVATING THE 2022 OPLAN BALIK ESKWELA (OBE) - PUBLIC ASSISTANCE ACTION CENTER (PAAC) HOTLINES

To **Schools Division Superintendents**

1. The Department of Education will conduct the **Oplan Balik Eskwela (OBE) for School Year 2022-2023** starting August 15, 2022. The OBE is an annual initiative to engage agencies, organizations, and other stakeholders in preparation for the opening of the school year. It also aims to address problems, queries and other concerns commonly encountered by the public at the start of the school year.
2. As part of OBE, the Regional Office directs the Schools Division Offices (SDOs) and schools to **set up their OBE - Public Assistance Action Center (PAAC) hotline/s for them to be easily contacted by clients who may have any concerns or inquiries**. These hotlines should be uploaded on the SDOs' and schools' official Facebook pages and other official platforms for quick dissemination. It should also be posted near the school to increase reach and visibility among parents and other stakeholders.
 - a. The Region encourages Division Offices and Schools to include cellphone numbers, their official Facebook pages, landlines, and email addresses, as part of their hotlines.
 - b. In addition, the offices can also specify the hotline numbers for the following concerns
 - i. LIS or LRN concerns;
 - ii. Kindergarten concerns;
 - iii. SPED concerns;
 - iv. ALS concerns;
 - v. Private School concerns;
 - vi. Main OBE hotline/s; and
 - vii. hotlines for other concerns which the schools or SDOs may add
3. The Schools Division Offices and schools' OBE-PAAC hotlines should be submitted to the Regional Office through the Public Affairs Unit. This will help the OBE Taskforce in providing assistance and referring clients/stakeholders



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Website: depedcalabarzon.ph

who seek assistance with the Regional Office to the appropriate office or school when needed. The Divisions' OBE-PAAC hotlines will also be posted on the Region's official Facebook pages and its other official platforms.


- a. Encode each submission on an excel sheet and save the file in .xls or .xlsx format. **The deadline for submission is on August 12, 2022.** Field offices may use the template below, for reference:

Sample Template

Official Facebook page	
Email address	
Main OBE Hotline	

OBE Concerns/Inquiries	Contact Person	Phone Number/Email Address
LIS		
Kindergarten		
SPED		
ALS		
Private School		

- i. **For Schools Division Offices**, please upload the documents here: bit.ly/2022OBEPAAACDivision.
 - ii. **For schools**, please upload the documents here: bit.ly/2022OBEPAAACSchool.
4. For clarifications, the Public Affairs Unit may be reached through email at pau.calabarzon@deped.gov.ph.
 5. For information, guidance, and widest dissemination.


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