

Republic of the Philippines

Department of Education REGION IV-A CALABARZON



23 May 2022

Office Memorandum

CONDUCT OF CPROCIA: COACHING PROGRAM FOR REGIONAL OFFICE CONTINUOUS IMPROVEMENT (CI) ADVOCATES SESSION 5

To Chiefs, Functional Divisions Heads, Units/Sections

- 1. As part of the ongoing Continuous Improvement Program (CIP), the Session 5 of the CPROCIA: Coaching Program for Regional Office Continuous Improvement (CI) Advocates will be conducted on May 31, 2022.
- 2. This activity aims to:
 - a. review and revisit the CI processes and steps; and
 - b. capacitate the participants in developing and implementing CI Projects.
- 3. Attendees to this activity are the 29 RO CI advocates and 5 CI coaches listed in the Inclosure. They are directed to register thru https://bit.ly/CICoaching until May 26, 2022. Certificate of Participation will be sent upon complete attendance to and evaluation of the Activity.
- 4. For other details, please coordinate with Emelia M. Aytona thru mobile number 09358652543.
- 5. For immediate and widest dissemination to all concerned.

FRANCIS CESAR B. BRINGAS

Regional Director

qad/esg/ema

Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone Nos.: 02-8682-5773/8684-4914/8647-7487

Email Address: region4a@deped.gov.ph

Website: depedcalabarzon.ph

Enclosure

CI TEAMS AND ASSIGNED COACHES

CI Team	Coach
Team A Jisela Ulpina - Leader Mark Anthony Malonzo Maricris Tadioan Glenda Dela Torre Donna Lago Nadina Gaton Alvin Metrillo	Michael Girard R. Alba
Team B Elena L. Lopez - Leader Buenalyn M. Manuel Pacita Q. Lungcay Allain B. Alvarez Emelia M. Aytona Jocelyn E. Alba	Rosalinda Mendoza
Team C Nancy Z. Dizon - Leader Viernalyn M. Nama Marites L. Gloria Laarni A. Evaristo Lea M. Villalobos Allan D. Tipan Jumar Sadsad	Edenia O. Libranda
Team D Neil Evangelista - <i>Leader</i> Maria Susana Oliveros Geleen Grace Mateo Gian Carlo Ventura Emil Reambillo	Roderica Camacho
Team E Andrea Maybel E. Abrencillo - <i>Leader</i> Joan Paula Dino Jocelyn Martin Eugenio S. Adrao	Elino S. Garcia

Support Staff	FD
Rey Valenzuela	ICT
Joseph Damian	HRDD
Mary Mae Hornido	QAD



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DIVISION CODE: 5

PROGRAM/TRAINING TITLE:	CPROCIA: COACHING PROGRAM FOR REGIONAL OFFICE CONTINUOUS IMPROVEMENT (CI) ADVOCATES
TARGET PARTICIPANTS AND NUMBER OF PARTICIPANTS:	2 - ORD (RD/ARD) 1- ICT Personnel 2 - TWG 5 - CI Coaches 29- Regional Office CI advocates
PROPOSED DATE AND VENUE:	This project is a continuation of CI coaching sessions done last year. There shall be series of coaching sessions for this project. Each activity shall be provided specific details of the activities below: A1. CPROCIA Session 3 – Step 6: Do the Root Cause Analysis A2. CPROCIA Session 4 – Step 7: Develop Solutions A3. CPROCIA Session 5 – Step 8: Finalize Improvement Plan
	A4. CPROCIA Session 6 – Step 9: Pilot Your Solution
	A5. CPROCIA Session 7- Step 10: Roll Out Your Solution ; Presentation of CI Project
	Proposed Date/Venue: A1. January 26, 2022/Virtual A2. February 24, 2022/Virtual A3. March 28, 2022/Virtual A4. April 28, 2022/Virtual A5. May 31, 2022/Virtual
FUNDING SOURCE:	N/A



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REGISTRATION FEE:	N/A
PROPONENT:	Emelia M. Aytona/Quality Assurance Division

I. RATIONALE

As stated in DepEd Order No. 52 s. 2015 entitled New Organizational Structures of the Central, Regional, and Schools Division Offices of the Department of Education, QAD is accountable in ensuring compliance with standards of quality basic education by assessing, monitoring and evaluating the region and division performance to inform decision making and guide policy direction of the region towards continuous improvement in the delivery of basic education services.

Continuous improvement as mentioned in the prior Order, it is the on-going effort to improve products, services, and processes by making small, incremental improvements within a business. It is based on the belief that these incremental changes will add up to major improvements over time and it is as much about tactic (i.e. specific improvements) as it is about changing the culture of the organization to focus on opportunities rather than problems (Six, Sigma, 2015).

Continuous quality improvement does not just happen, it must be planned and tools available must be used to ensure that it happens continually and automate the processes. The process control under the guidelines of reducing the costs of operations, production and inspection and produce high quality service and operations is examined. Thus, program on Continuous Improvement (CI) is conceptualized. This project is a continuation of CI coaching sessions 1 & 2 conducted last year. There shall be series of coaching sessions (Sessions 3-7) for this project.

II. OBJECTIVES:

At the end of this activity, the participants will be able to:

- Perform the enabling processes and/or steps concerning the implementation of CI Projects
- 2. Finish a CI project based on the 10 steps of CI
- 3. Present the finished written output as recommended by the CI coaches

III. TRAINING METHODOLOGY:

- Coaching
- Group exercises
- Workshop/ Guided Writeshop
- Group presentations

IV. EXPECTED OUTPUT OF THE TRAINING:



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After this project, the RO CI organized groups should be able to present the finished output for each CI steps finished as approved by the CI coaches

V. ENCLOSURES:

- a. List of participants (see next page)
- b. List of training management
 - i. Program training team
 - ii. Facilitators
 - iii. Class managers
 - iv. Process observer
 - v. QAME team
- c. Training Matrix/Designs
- d. Terms of Reference

Prepared by:

EMELIA M. AYTONA

EPS-QAD

Recommending Approval:

ELINO S. GARCIA

Education Program Supervisor Officer-In-Charge Quality Assurance Division

LUZ E. OSMENA

Chief Education Supervisor

Approved by:

FRANCIS CESAR B. BRINGAS

Regional Director



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Enclosure 1. LIST OF ATTENDEES

Name	FD/Section/Unit	
Mark Anthony Malonzo	HRDD	
Maricris Tadioan	HRDD	
Glenda Dela Torre	HRDD	
Donna L. Lago	HRDD	
Nadina Gaton	HRDD	
Jisela Ulpina	HRDD	
Alvin Metrillo	HRDD	
Elena L. Lopez	CLMD	
Buenalyn M. Manuel	QAD	
Allain B. Alvarez	QAD	
Emelia M. Aytona	QAD	
Pacita Q. Lungcay	QAD	
Jocelyn E. Alba	QAD	
Nancy Z. Dizon	Finance	
Viernalyn M. Nama	PPRD	
Marites L. Gloria	Finance	
Laarni A. Evaristo	Finance	
Lea M. Villalobos	Finance	
Allan D. Tipan	PPRD	
Jumar M. Sadsad	PPRD	
Leonardo Cargullo	CLMD	
Neil Evangelista	ESSD	



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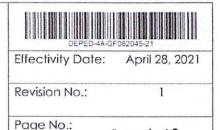
Maria Susana Oliveros	Admin	
Gian Carlo Ventura	Admin	
Emil Reambillo	ESSD	
Andrea Mabel E. Abrencillo	FTAD	
Joan Paola Dino	ORD	
Jocelyn Martin	BAC	
Eugenio Adrao	FTAD	-
Geleen Grace Mateo	Admin	

CI Coaches	FD/SDO
Edenia O. Libranda	SDO – Biňan City
Michael Girard R. Alba	FTAD
Elino S. Garcia	QAD
Rosalinda A. Mendoza	SDO-Batangas
Roderica R. Camacho	SDO-Laguna



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Enclosure 2 - Matrix

CPROCIA: Coaching Session for Regional Office Continuous Improvement (CI) Advocates Session 3 January 26, 2022

TIME	ACTIVI	TY	IN-CHARGE/ FACILITATOR
		AM	77
8:00 - 8:30	Preliminaries		Technical Working Team
8:30 - 9:00	Opening Program		Technical Working Team
9:00 – 12:00	Coaching Session 3 Step 6: Do the Root Cause Analysis		CI Teams & Coaches
12:00 - 1:00	Lunch Break		
		PM	
1:00 – 4:00	Continuation of Session 3	Coaching	CI Teams & Coaches
4:00 - 4:30	Closing Program		Technical Working Team

CPROCIA: Coaching Session for Regional Office Continuous Improvement (CI) Advocates Session 4 February 24, 2022

TIME ACTIVITY IN-CHARGE/ FACILITATOR AM 8:00 - 8:30**Preliminaries** Technical Working Team 8:30 - 9:00 Opening Program Technical Working Team 9:00 - 12:00 Coaching Session 4 CI Teams & Coaches Step 7: Develop Solutions 12:00 - 1:00Lunch Break PM 1:00 - 4:00Continuation of Coaching CI Teams & Coaches Session 4 4:00 - 4:30Closing Program Technical Working Team



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Enclosure 2 - Matrix

CPROCIA: Coaching Session for Regional Office Continuous Improvement (CI) Advocates Session 5

March 28, 2022

TIME	ACTIVITY		IN-CHARGE/ FACILITATOR
V 7	A	М	
8:00 - 8:30	Preliminaries		Technical Working Team
8:30 - 9:00	Opening Program		Technical Working Team
9:00 – 12:00	Coaching Session 5 Step 8: Finalize Improvement Plan		CI Teams & Coaches
12:00 - 1:00	Lunch Break		
	P/	М	
1:00 – 4:00	Continuation of Session 5	Coaching	CI Teams & Coaches
4:00 - 4:30	Closing Program		Technical Working Team

CPROCIA: Coaching Session for Regional Office Continuous Improvement (CI) Advocates Session 6

April 28, 2022

TIME	ACTIVITY	IN-CHARGE/ FACILITATOR
	AM	
8:00 - 8:30	Preliminaries	Technical Working Team
8:30 - 9:00	Opening Program	Technical Working Team
9:00 – 12:00	Coaching Session 6	CI Teams & Coaches
	Step 9: Pilot your Solution	
12:00 - 1:00	Lunch Break	
8	PM	
1:00 – 4:00	Continuation of Coaching	CI Teams & Coaches
	Session 6	
4:00 - 4:30	Closing Program	Technical Working Team



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Enclosure 2 - Matrix

CPROCIA: Coaching Session for Regional Office Continuous Improvement (CI) Advocates Session 7

May 31, 2022

TIME	ACTIVITY	IN-CHARGE/ FACILITATOR
	AM	100
8:00 - 8:30	Preliminaries	Technical Working Team
8:30 - 9:00	Opening Program	Technical Working Team
9:00 – 12:00	Coaching Session 7	CI Teams & Coaches
	Step 10: Rollout your solution	
12:00 - 1:00	Lunch Break	
	PM	
1:00 - 4:00	Presentation of CI Project	CI Teams & Coaches
4:00 - 4:30	Closing Program	Technical Working Team